



Data Access Request – DA26/06/00299

The median processing times (50th percentile) for Partner (Provisional) (Subclass 309) visa applications, finalised (granted or refused) in the period of 1 May 2025 to 31 May 2026, for each overseas processing office

Visa Subclass	Time Period	Processing Office	50 th Percentile (Median)
Subclass 309 Partner (Provisional)	1 May 2025 to 31 May 2026	Amman	14 Months
		Ankara	19 Months
		Bangkok	11 Months
		Beirut	13 Months
		Berlin	14 Months
		Colombo	17 Months
		Guangzhou	11 Months
		Ho Chi Minh City	9 Months
		Hong Kong	9 Months
		Jakarta	7 Months
		London	12 Months
		Manila	9 Months
		Melbourne	24 Months
		Nairobi	20 Months
		New Delhi	19 Months
		Ottawa	13 Months
		Parramatta	21 Months
		Phnom Penh	14 Months
		Pretoria	22 Months
		Seoul	15 Months
		Shanghai	13 Months
		Suva	7 Months
		Washington	15 Months

Notes

- As data is drawn from a dynamic system environment, the information is current at the time of clearance and may differ slightly from previous or future reporting;
- Reference to 'application' means application lodged by primary visa applicants only;
- Processing times are calculated on application decisions only (granted and refused applications);
- Median processing times are used instead of average as it is a more reliable source of measure, averages can be unduly impacted by outlying data;
- Processing times for some processing offices are not available where the number of visa decisions is too few in the reported period to provide a reliable indicator of time;
- What is a percentile? A percentile is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations falls. For instance, processing times as at the 50th percentile means that 50 per cent of applications finalised globally were finalised in the stated time or earlier.

The median processing times (50th percentile) for Prospective Marriage (Subclass 300) visa applications, finalised (granted or refused) in the period of 1 May 2025 to 31 May 2026, for each overseas processing office

Visa Subclass	Time Period	Processing Office	50 th Percentile (Median)
Subclass 300 Prospective Marriage	1 May 2025 to 31 May 2026	Amman	20 Months
		Ankara	21 Months
		Bangkok	12 Months
		Beirut	14 Months
		Guangzhou	12 Months
		Ho Chi Minh City	10 Months
		Jakarta	8 Months
		London	11 Months
		Manila	8 Months
		Melbourne	22 Months
		Nairobi	20 Months
		New Delhi	21 Months
		Ottawa	15 Months
		Phnom Penh	14 Months
		Pretoria	24 Months
		Washington	16 Months

Notes

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- Reference to 'application' means application lodged by primary visa applicants only;
- Processing times are calculated on application decisions only (granted and refused applications);
- Median processing times are used instead of average as it is a more reliable source of measure, averages can be unduly impacted by outlying data;
- Processing times for some processing offices are not available where the number of visa decisions is too few in the reported period to provide a reliable indicator of time;
- What is a percentile? A percentile is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations falls. For instance, processing times as at the 50th percentile means that 50 per cent of applications finalised globally were finalised in the stated time or earlier.

The median processing times (50th percentile) for Partner (Temporary) (Subclass 820) visa applications, finalised (granted or refused) in the period of 1 May 2025 to 30 May 2026

Visa Subclass	Time Period	Processing Office	50 th Percentile (Median)
Subclass 820 Partner (Temporary)	1 May 2025 to 31 May 2026	Bangkok	16 Months
		Berlin	11 Months
		Brisbane	17 Months
		Guangzhou	14 Months
		Hong Kong	15 Months
		London	14 Months
		Manila	16 Months
		Melbourne	18 Months
		Perth	18 Months
		Shanghai	16 Months
		Suva	16 Months
		Washington	58 Months

Notes

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- Reference to 'application' means application lodged by primary visa applicants only;
- Processing times are calculated on application decisions only (granted and refused applications);
- Median processing times are used instead of average as it is a more reliable source of measure, averages can be unduly impacted by outlying data;
- Processing times for some processing offices are not available where the number of visa decisions is too few in the reported period to provide a reliable indicator of time;
- What is a percentile? A percentile is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations falls. For instance, processing times as at the 50th percentile means that 50 per cent of applications finalised globally were finalised in the stated time or earlier.

The number of Partner (Provisional) (Subclass 309) and Prospective Marriage (Subclass 300) visa applications on hand at each overseas processing office, as at 31 May 2026

Visa Subclass	Processing Office	Number of visa applications on hand
Subclass 300 Prospective Marriage	Amman	232
	Ankara	243
	Bangkok	188
	Beirut	349
	Colombo	34
	Guangzhou	196
	Ho Chi Minh City	306
	Hong Kong	17
	London	183
	Manila	377
	Nairobi	<5
	New Delhi	209
	Ottawa	164
	Phnom Penh	162
	Pretoria	464
	Seoul	28
	Suva	26
Subclass 309 Partner (Provisional)	Amman	2,603
	Ankara	859
	Bangkok	801
	Beirut	738
	Belgrade	<5
	China Combined	<5
	Colombo	1,269
	Guangzhou	2,510
	Hanoi	7
	Ho Chi Minh City	1,776
	Hong Kong	151
	Jakarta	5
	London	1,674
	Manila	1,203
	Nairobi	6
	New Delhi	4,688
	Ottawa	1,329
	Phnom Penh	266
	Pretoria	1,985
	Seoul	473
	Shanghai	6
	Suva	168

Notes

- As data is drawn from a dynamic system environment, the information is correct at the time of clearance and figures may differ slightly from previous or future reporting;
- Reference to 'application' in this report includes primary visa applicants and secondary visa applicants;
- To protect the privacy of applicants, figures are masked where totals for the specified period are less than 5;
- 'On hand' denotes valid applications awaiting finalisation/outcome;
- Applications recorded in the system as on-hand at a specific processing location may be processed at any location under global caseload management. Where cases have been transferred between processing offices, there may be delay in the new processing location being reflected in departmental reporting systems;
- At the time of this report, data can only be generated as at 31 May 2026.

The average number of Partner (Provisional) (Subclass 309) and Prospective Marriage (Subclass 300) visa applications finalised at each processing office for the period 1 May 2025 to 31 May 2026, as at 31 May 2026

Visa Subclass	Processing Office	Monthly average number of visa applications finalised
Subclass 300 Prospective Marriage	Amman	13.69
	Ankara	13.77
	Bangkok	13.62
	Beirut	13.69
	Berlin	<5
	Colombo	<5
	Guangzhou	12.15
	Ho Chi Minh City	37.38
	Hong Kong	<5
	Jakarta	12.15
	London	12.92
	Manila	22.00
	Nairobi	13.69
	New Delhi	13.54
	Ottawa	5.23
	Phnom Penh	22.77
	Pretoria	7.38
	Seoul	<5
	Shanghai	<5
	Suva	<5
	Washington	<5
Subclass 309 Partner (Provisional)	Amman	70.46
	Ankara	44.00
	Bangkok	46.69
	Beirut	33.23
	Berlin	<5
	Brasilia	<5
	Colombo	67.31
	Dubai	<5
	Guangzhou	127.23
	Ho Chi Minh City	111.08
	Hong Kong	23.15
	Jakarta	28.23
	London	239.15
	Manila	63.62
	Nairobi	53.62
	New Delhi	279.69
	Ottawa	40.54
	Phnom Penh	28.23
	Pretoria	19.46
	Santiago	<5
	Seoul	16.31
	Shanghai	9.77
	Suva	17.92
	Washington	34.62

Notes

- As data is drawn from a dynamic system environment, the information is correct at the time of clearance and figures may differ slightly from previous or future reporting.
- Reference to 'application' in this report includes primary visa applicants and secondary visa applicants;

- *To protect the privacy of applicants, figures are masked where totals for the specified period are less than 5;*
- *Finalised applications include visa grants, refusals and withdrawals;*
- *At the time of this report, data can only be generated as at 31 May 2026*

Notes:

1. Source: Department of Home Affairs

Caveats:

- This information is provided for the specific purpose of this request.
- Regarding Immigration data, the Department's current policy is to mask numbers which are less than five as <5.